

MQ2013

Medical Quality 2013
PHOENIX-SCOTTSDALE, AZ
FEBRUARY 20-23, 2013

Transforming Quality & Safety in the Era of Change

Final Program



The 2013
Annual Meeting
of the American
College of
Medical Quality



ACMQ.ORG

Held in conjunction with Preventive Medicine 2013.



Dear Colleague,

February 2013

We are pleased to welcome you to Medical Quality 2013, the Annual Meeting of the American College of Medical Quality!

The 2013 ACMQ annual meeting is designed to provide participants with the motivation, resources and tools to implement and improve the quality of care delivered in their clinics, practices and organizations. Speakers will provide real life examples of successful improvement tactics they have used. Additionally, a special session investigating the ethical issues of social media will be offered.

We have assembled an outstanding interdisciplinary faculty and through our joint sponsor, The American College of Preventive Medicine, you will be eligible to earn up to **32 AMA PRA Category 1 Credit(s)TM**.

ACMQ strives to provide leadership and education in healthcare quality management by educating and providing a forum for health care professionals, government agencies, and other regulatory bodies sharing a core body of knowledge to health care professionals.

Welcome!

Alan Krumholz, MD, DFACMQ
 President

Clair Callan, MD, MBA
 2013 Scientific Program Committee Chair

2013 Scientific Program Committee

James Cross, MD, FACMQ (Meeting Chair)
 Clair Callan, MD, MBA (Scientific Committee Chair)
 Henry Johnson Jr., MD, MPH (Scientific Committee Co-Chair)
 Maya Babu, MD, MBA
 Jo Ann Brooks, PhD
 Angelo Caprio, MD,
 Donald Casey, Jr., MD, MPH, MBA
 Beverly Collins, MD, MBA, DFACMQ
 Edward Crooks, MD
 Leonard Feld, MD, PhD
 K. Gabrielle Gasper, MD, MPH
 Angelo Giardino, MD, MPH, FACMQ
 Paul Gitman, MD

Joseph Jensen, MD, MHA
 Howard Kerpen, MD
 Annette Kussmaul, MD, MPH (ACPM Liaison)
 Kelly Linn, MD
 Claudio Loffreda-Mancinelli, MD
 Jamie Padmore, MSHA
 Arlene Seid, MD, MPH
 Rama Shankar, MD
 Rebekah Wang-Cheng, MD
 Dan Westphal, MD, MBA
 Andrew Zinkel, MD
 Andrew Jerdonek (Executive Director)

Officers, Trustees, AMA Liaisons

Immediate Past President:

Donald E. Fetterolf, MD, MBA, DFACMQ

President:

Alan Krumholz, MD, DFACMQ

President-elect:

James Cross, MD, FACMQ

Vice President:

Prathibha Varkey, MBBS, MPH

Secretary:

Mark Lyles, MD, MBA, FACMQ

Treasurer:

Donald Casey, Jr., MD, MPH, MBA

Trustees:

Paul Bronston, MD, DFACMQ
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 Beverly Collins, MD, MBA, DFACMQ
 Howard Kerpen, MD
 Peter Lee, MD, MPH
 David Nash, MD, MBA, FACMQ
 L. Gregory Pawlson, MD, MPH
 John Saalwaechter, MD, MBA, DFACMQ
 Dexter Shurney, MD, MBA, MPH, DFACMQ
 Gregory Wise, MD
 John Vigorita, MD, MHA
 Jessica White, MD
 Claudio Loffreda-Mancinelli, MD

Past President:

Louis H. Diamond, MB, ChB

Liaisons/Delegates:

John J. Saalwaechter, MD, MBA, DFACMQ
 (AMA)
 Dexter W. Shurney, MD, MBA, MPH, DFACMQ
 (AMA Alternate)
 Maureen Murphy-Ryan (Student AMA)

Student/Resident President:

Benjamin Schanker

Executive Director:

Andrew Jerdonek

ACMQ gratefully acknowledges the generous support of the following organizations on behalf of Medical Quality 2013

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ProHealth Care, Waukesha, WI

Clair Callan, MD, MBA

Callan Consulting, Lake Forest, IL

Donald Casey, Jr., MD, MPH, MBA

Clinically Integrated Physician Network,
New York, NY

Jami Doucette, MD

ModernMed, Inc., Brookfield, WI

**Angelo Giardino,
MD, PhD, MPH, FACMQ**

Texas Children's Hospital, Houston, TX

Stan Gunstream, MD

University of Colorado Health, Denver, CO

Henry Johnson, Jr., MD, MPH

Midas+ Solutions, Tucson, AZ

Richard Karl, MD

University of South Florida, Tampa, FL

Geri Lamb, PhD, RN

ASU College of Nursing and Health
Innovation, Phoenix, AZ

David Mayer, MD

MedStar Health, Columbia, MD

Mark Montoney, MD, MBA

Vanguard, Nashville, TN

David Nash, MD, FACMQ

Jefferson School of Population Health,
Philadelphia, PA

William Neff, MD

University of Colorado Health, Denver, CO

Tricia Nguyen, MD

Banner Health, Phoenix, AZ

Chris Queram

Wisconsin Collaborative for Healthcare
Quality, Middleton, WI

Arlene Seid, MD, MPH

Pennsylvania Department of Health,
Harrisburg, PA

Rama Shankar, MD

Total Health Care, Baltimore, MD

Rebekah Wang-Cheng, MD

Kettering Medical Center, Dayton, OH

Dan Westphal, MD, MBA

North Shore Medical Center, FMC Campus,
Fort Lauderdale, FL

Learning Objectives

Medical Quality 2013 is designed to provide participants with resources and tools to enable them to return to their area of practice motivated and able to improve the quality of care delivered. Speakers will provide real-life examples of successful improvement tactics they have used. The pros and cons of the increasing use of information technology will also be addressed.

By the end of the conference participants will be able to:

1. Recognize methods that can be applied in their individual practice settings to improve the quality of care delivered.
2. Identify ways to drive quality and safety to the next level using data derived from current practice.
3. Discuss the ethics involved with the use of social media and other sources of communication to provide a roadmap for participants to be aware of pitfalls.

Accreditation, CME, Disclosures:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of the American College of Preventive Medicine (ACPM) and the American College of Medical Quality (ACMQ). ACPM is accredited by the ACCME to provide continuing medical education for physicians.

The American College of Preventive Medicine designates this live activity for a maximum of **32 AMA PRA Category 1 Credit(s)**[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Claiming CME Credit:

Attendees wishing to receive CME or Family Physicians Prescribed Credit for PM2013 and MQ2013, are required to complete an electronic questionnaire no later than Friday, March 15, 2013.

Certificates will be sent to attendees who have completed the online evaluation within 45 days following the completion of the conference.

CME can only be claimed ONLINE this year! Paper-based evaluations will not be accepted.

Link to Meeting Evaluation:

<http://www.surveygizmo.com/s3/1146295/PM2013-Conference-Evaluation>

Disclosure:

All faculty, authors, editors and planning committee members are required to disclose any relevant financial interest or other relationship with a manufacturer of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity. Everyone who is in a position to control the content of an educational activity, has disclosed all relevant financial relationships with any commercial interest.

Wednesday, February 20

- ◆ 1-5pm Courtroom 0
Board of Trustees Meeting (Invitation Only)
- ◆ 3-5pm West Registration Desk
Registration-Information Desk
- ◆ 6:30-8pm Off-Site
Board of Trustees Dinner (Invitation Only)
- ◆ 7pm Pointe in Tyme
**Student Meet Up
 (Open to all Students & Residents)**

Thursday, February 21

- ◆ 7am-7pm West Side Registration Desk
Registration-Information Desk
- ◆ 7-8am Exhibit Hall
Continental Breakfast
- ◆ 7:30 – 8:30am Exhibit Hall, Reserved Table
Student/Resident Breakfast
- ◆ 8:45 – 10:15am Salon GHJ
**Opening General Session & KBS Guest Lecturer
 (ACPM)**
- ◆ 10:15-10:45am Exhibit Hall
Coffee Break
- ◆ 10:45am – 12:15pm
Concurrent Session 1
ACMQ Session Salon E
- 12:15-1:30pm Salon E
**Epidemiology of Chest Pain Presentation in a
 Primary Care Environment and the Diagnostic
 Workup for Coronary Artery Disease.**
Hosted Lunch, CardioDX
- ◆ 1:40-3:10pm Salon GHJ
ACPM Plenary Session
- ◆ 3:10-3:40pm Exhibit Hall
Coffee Break

- ◆ 3:40-5:10pm
Concurrent Session 2
ACMQ Session Salon E
- ◆ 5:10-6:40pm
Concurrent Session 3
ACMQ Session Salon E
- ◆ 6:40-7:40pm Exhibit Hall
**Opening Reception and Poster Session
 (ACPM/ACMQ)**
- ◆ 8-10pm Pointe in Tyme
ACMQ Quality Scholars Dinner (Invitation Only)
- ◆ 7-10:30pm
Fun Night Out-Old Town Scottsdale
*Shuttles will be departing from the Lobby every
 20 minutes (Last return trip is 10:30pm)*

Friday, February 22

- ◆ 7am-6pm West Side Registration Desk
Registration-Information Desk
- ◆ 7-8am Exhibit Hall
Continental Breakfast
- ◆ 7-8:15am Salon E
AJMQ Editorial Board Meeting
- ◆ 8:45-10:15am Salon GHJ
ACMQ Keynote Plenary Session
- ◆ 10:15-10:45am Exhibit Hall
Coffee Break
- ◆ 10:45am-12:15pm
Concurrent Session 4
ACMQ Session Salon E
- ◆ 12:15-1:50pm Salon E
**Annual Awards Ceremony and
 Annual Meeting of Members Lunch**
 Annual Meeting of Members
- ◆ 2-5:30pm Salon E
**13th Annual Healthcare Quality
 Improvement Institute**
 Supported by Aetna

- ◆ 4-5:30pm Sunrise C
Students and Residents Business Meeting
- ◆ 5:30-6:30pm Highland Center Plaza
Quality Reception with Posters
- ◆ 7-9pm Signature Suite
**Executive Committee Dinner
 (Invitation Only)**

Saturday, February 23

- ◆ 7:30am-1pm West Side Registration Desk
Registration Desk
- ◆ 7-8am West Courtyard
Continental Breakfast
- ◆ 8:30-10am Salon GHJ
ACPM Plenary Session
- ◆ 10-10:30am Exhibit Hall
Coffee Break
- ◆ 10:30am-12pm
Concurrent Session 5
ACMQ Session Salon E
- ◆ 12-1pm West Courtyard
Networking Lunch
- ◆ 1-3pm Salon E
**ABMQ Certification Examination
 (Must register with ABMQ)**



Wednesday, February 20

1-5pm Courtroom O
Board of Trustees Meeting (Invitation Only)

3-5pm West Registration Desk
Registration-Information Desk

6:30-8pm Off-Site
Board of Trustees Dinner (Invitation Only)

7pm Pointe in Tyme
Student Meet Up (Open to all Students & Residents)

Thursday, February 21

7am-7pm West Side Registration Desk
Registration-Information Desk

7-8am Exhibit Hall
Continental Breakfast

7:30-8:30am Exhibit Hall, Reserved Table
Student/Resident Breakfast

8:45-10:15am Salon GHJ
Opening General Session & KBS Guest Lecturer (ACPM)

- ❖ **Speaker:**
Kevin Patrick, MD, MS, Editor-in-Chief, American Journal of Preventive Medicine

10:15-10:45am Exhibit Hall
Coffee Break in the Exhibit Hall

10:45am-12:15pm
Concurrent Session 1

- ❖ **Educate the Young and Regulate the Old, Medical Quality Career Workshop Salon E**
 This session will address critical aspects of a medical quality career. Participants will learn what it takes to get a successful quality improvement program going; what skills are needed and how to acquire them. The aim is to show attendees how to drive quality and safety to the next level in their institution. The speakers will highlight lessons learned from their programs including the importance of financial, as well as performance, incentives.

Thursday, February 21 Cont.

- ❖ **Moderator:**
Clair Callan, MD, MBA
Callan Consulting, Lake Forest, IL

- ❖ **Speakers:**
David Mayer, MD
MedStar Health, Columbia, MD

William Neff, MD
University of Colorado Health, Denver, CO

Stan Gunstream, MD
University of Colorado Health, Denver, CO

12:15-1:30pm Salon E
Epidemiology of Chest Pain Presentation in a Primary Care Environment and the Diagnostic Workup for Coronary Artery Disease.
 ❖ Hosted Lunch, CardioDX

1:40-3:10pm Salon GHJ
ACPM Plenary Session
After the Affordable Care Act: What Now?

- ❖ **Moderator:**
Captain Joannie Shen, MD, MPH, PhD
Centers for Disease Control and Prevention, Atlanta, GA
- ❖ **Speakers:**
Alan Weil, JD,
National Academy for State Health Policy, Washington, D.C.

Gerald F. Kominski, PhD
UCLA Fielding School of Public Health, Los Angeles, CA

C. Annette DuBard, MD, MPH
Community Care of North Carolina, Raleigh, NC

Sarah Somers, JD, MPH
National Health Law Program, Washington, D.C.

3:10-3:40pm Exhibit Hall
Coffee Break

Thursday, February 21 Cont.

3:40-5:10pm

Concurrent Session 2

- ❖ **Change Management & Improvement... Salon E**
 Quality Improvement frequently requires attention to the principles surrounding effective change management. Often, clinical and administrative leaders are called upon to frame an issue of importance, engage stakeholders and build a "case for change" that motivates and inspires the entire team to move toward optimal performance. As current health care practice prioritizes evidence as an essential element in determining best practice, the quality/change leader typically needs to "have the data" in order to enlist the support and participation of key stakeholders in a given project or approach. Displaying compelling data is particularly important when the support of physicians and other highly trained professionals is necessary for the success of a given change initiative. This session explores change management principles as applied to quality improvement in the health care setting. A major focus is on how to procure, analyze and share available data to help make the "case for change." A key point will be using the data "we have" (i.e., directionally correct) rather than the data "we would like to have" (i.e., highly precise and near perfect) in the change management process. The presentation format will provide time for audience interaction since audience members are likely to have specific experiences that will be of value to the wider group when shared. The presentation will end with several cases from a variety of health care settings which will serve as practical examples for the application of various change management principles.

- ❖ **Moderator:**
Henry Johnson, Jr., MD, MPH
Midas+ Solutions, Tucson, AZ

- ❖ **Speaker:**
Angelo Giardino, MD, PhD, MPH, FACMQ
Texas Children's Hospital, Houston, TX

5:10-6:40pm

Concurrent Session 3

- ❖ **The Quality Improvement Toolkit Salon E**
 This session will address aspects of incorporating Quality Improvement in Patient Care Delivery and thereby improving patient satisfaction and health outcomes. Participants will learn how to improve quality and efficiency at their institutions by using various proven methods including Six-Sigma. The speaker will highlight lessons learned from his projects.
- ❖ **Moderator:**
Rama Shankar, MD
Total Health Care, Baltimore, MD

Thursday, February 21 Cont.

- ❖ **Speaker:**
Rick Beaver
ProHealth Care, Waukesha, WI

6:40-7:40pm Exhibit Hall

Opening Reception and Poster Session (ACPM/ACMQ)

8-10pm TBD

ACMQ Quality Scholars Dinner (Invitation Only)

7-10:30pm

Fun Night Out-Old Town Scottsdale
 Shuttles will be departing from the Lobby every 20 minutes (Last return trip is 10:30pm)

Friday, February 22

7am-6pm West Side Registration Desk

Registration-Information Desk

7-8am Exhibit Hall

Continental Breakfast

7-8:15am Salon E

AJMQ Editorial Board Meeting

8:45-10:15am

ACMQ Keynote Plenary Session

- ❖ **Practicing Population-Based Care Salon GHIJ**
 Learners will be able to trace the development of the concept of population health and compare and contrast it to public health. Learners will be able to outline the key attributes of health reform and then apply the concepts of population health to each of those attributes. Finally, learners will be able to prognosticate about the future impact of reform and the role that evidenced-based medicine, guidelines, and the like, will play in this scenario.
- ❖ **Moderator:**
Clair Callan, MD, MBA
Callan Consulting, Lake Forest, IL

Friday, February 22 Cont.

❖ **Speaker:**

David Nash, MD, FACMQ
Jefferson School of Population Health, Philadelphia, PA

10:15-10:45am Exhibit Hall

Coffee Break

10:45am-12:15pm

Concurrent Session 4

❖ **The Ethics of Social Media in Healthcare:**

Garden of Eden, Minefield, or Both. Salon E
 Using social media has almost become the norm and is an accepted way of communicating, especially in the younger generations. However, the ethics and rules of appropriate use are still in the early phase of development. This gives those involved in medical quality a serious, ethical dilemma: how to harness the communication technology of the future, while controlling the harms associated with inappropriate use and misinformation. Our panel of three speakers will explore, from their constituent's (administrative, physician, patient) point of view, these ethical dilemmas and developing solutions for increasing use of social media in healthcare while maintaining medical quality. Additionally, they will share some current innovative projects in the realm of electronic communications.
Nigel Robert Lecture in Healthcare Ethics

❖ **Moderator:**

Arlene Seid, MD, MPH
Pennsylvania Department of Health, Harrisburg, PA

❖ **Speakers:**

Rebekah Wang-Cheng, MD
Kettering Medical Center, Dayton, OH

Jami Doucette, MD
ModernMed, Inc., Brookfield, WI

Chris Queram
Wisconsin Collaborative for Healthcare Quality, Middleton, WI

12:15-1:50pm Salon E

**Annual Awards Ceremony and
 Annual Meeting of Members Lunch**

**The ACMQ Awards Ceremony &
 Annual Business Meeting Agenda**

Salon E ❖ Pointe Hilton Tapatio Cliffs Resort
 Phoenix, AZ ❖ Friday 22, 2012

1. Call to Order
2. President's Comments
3. Awards Ceremony
 (See pg. 10 for 2013 ACMQ Award Winners)
 - a. Member Pins
 - b. Student/Resident Awards
 -Quality Scholars
 -Dr. Samuel Katims Award for Humanism in Medicine
 -Recognition of Best Poster Presentation
 - c. 2013 ACMQ Quality Awards
 -Institutional Leadership in Quality
 -Intermountain Healthcare -Founders' Award –
 David B. Mayer, MD | Timothy B. McDonald MD, JD
4. Annual Business Meeting
 - a. Treasurer's Report
 - b. Executive Director's Report
 - c. Student/Resident Report
 - d. Presentation of Bylaws Amendment
 - e. Election
5. Adjournment

Slate of Nominees for Election:

Officers-

President: James D. Cross, MD, FACMQ
President-elect: Prathiba Varkey, MD, MPH
Vice-President: Mark Lyles, MD, MBA, FACMQ
Secretary: Donald Casey, Jr., MD, MPH, MBA
Treasurer: John Vigorita, MD, MHA

At Large Trustees:

Paul Bronston, MD, DFACMQ
 Beverly Collins, MD, MBA, DFACMQ
 Peter Lee, MD, MPH
 Heidi Charvet, MD, MPH
 Henry Johnson, Jr., MD, MPH
 Jessica A. White, MD
 Claudio Loffreda-Mancinelli, MD

2-5:30pm

13th Annual Healthcare Quality Improvement Institute

❖ Supported by Aetna

❖ **Successful Strategies For New Care
 Delivery Models Salon E**

This year's Quality Institute will feature three national experts who will discuss their current and future successes with new models of healthcare delivery and payment, including accountable care organizations, bundled payments and evidence-based care coordination of patients with complex chronic illnesses. This session will also include a lively interactive learning session, featuring a real-life case-study style simulation that will engage and challenge all attendees to propose effective, evidence-based solutions to improving patient care coordination.

Friday, February 22 Cont.

❖ **Moderator:**
Donald Casey, Jr., MD, MPH, MBA
Clinically Integrated Physician Network, New York, NY

Henry Johnson, Jr., MD, MPH
Midas + Solutions, Tuscon, AZ

❖ **Faculty:**
Gerri Lamb, PhD, RN
ASU College of Nursing and Health Innovation, Phoenix, AZ

Mark Montoney, MD, MBA
Vanguard, Nashville, TN

Tricia Nguyen, MD
Banner Health, Phoenix, AZ

4-5:30pm..... Sunrise C
Students and Residents Business Meeting

5:30-6:30pm..... Highland Center Plaza
Quality Reception with Posters

7-9pm Signature Suite
Executive Committee Dinner (Invitation Only)

Saturday, February 23

7:30am-1pm West Side Registration Desk
Registration Desk

7-8am..... West Courtyard
Continental Breakfast

8:30-10am..... Salon GHJ
ACPM Plenary Session
Digital Epidemiology-Big Data and Public Health

❖ **Moderator:**
Jean-Paul Chretien, MD
United States Navy

Saturday, February 23 Cont.

❖ **Speakers:**
Philip M. Polgreen, MD, MPH
Infectious Diseases Society of America

Kamran Khan, MD, MPH
St. Michael's Hospital

10-10:30am Exhibit Hall
Coffee Break

10:30am-12pm
Concurrent Session 5

❖ **Risk Management: What Can Healthcare Learn from Submarines and Airplanes? Salon E**
 Surgeons and interventionalists are highly motivated to minimize error, detect errors when they occur and fix them. Unfortunately, the current medical culture of blame and shame has done little to reduce error. It is estimated that 50,000 to 100,000 lives a year are cut short by medical mishap and that half of those deaths involve a hospital-based surgical experience. Everyone makes mistakes, but in medicine and aviation, mistakes have the capacity to provoke catastrophic consequences.

In contrast to Medicine, the U.S. airline fatality rate has steadily declined. In 2007 and 2008, no one perished in a U. S. airline jet despite over 1.5 billion passengers flying during that time. This session will identify successful aviation safety techniques and methods that can be applied to medicine.

❖ **Moderator:**
Dan Westphal, MD, MBA
North Shore Medical Center, FMC Campus, Fort Lauderdale, FL

❖ **Speaker:**
Richard Karl, MD
University of South Florida, Tampa, FL

12pm-1pm West Courtyard
Networking Lunch

1-3pm Salon E
ABMQ Certification Examination
(Must register with ABMQ)

2013 Founders' Award

In recognition of long-standing national leadership and exceptional ability to foster and support healthcare quality improvement



David B. Mayer, MD, is vice president of Quality and Safety for MedStar Health. He is responsible for overseeing the infrastructure for clinical quality and its operational efficiency for MedStar and each of its entities.

Dr. Mayer joined MedStar from the University of Illinois Medical Center in Chicago, Ill. Over the course of ten years, he held numerous positions including co-executive director of the UIC Institute for Patient Safety Excel-

lence, director of UIC Masters of Science Patient Safety Leadership Program, associate dean for Education, and associate chief medical officer for Quality and Safety Graduate Medical Education. Concurrent with his other roles, he served as vice chair for Quality and Safety for the Department of Anesthesiology, where he was an associate professor of Anesthesiology and director of Cardiac Anesthesiology. Dr. Mayer also founded and has led the Annual Telluride International Patient Safety Roundtable and Patient Safety Medical Student Summer Camp for the last eight years.

Dr. Mayer has significant experience in the private sector as director of Medical Affairs of the Hospital Products Division of Abbott Laboratories and was president and founder of Esurg Corporation.



Timothy B. McDonald, MD, JD, is Chief Safety and Risk Officer for Health Affairs at the University of Illinois and Co-Executive Director for UIC's Institute for Patient Safety Excellence. Dr. McDonald has practiced pediatric anesthesia in Chicago for the past nineteen years and currently serves as the Chief of Pediatric Anesthesiology at UIC. Dr. McDonald attended Loyola Law School as a full-time night student and received his JD degree in 1997. Following his graduation from Loyola Law School, Dr.

McDonald began to work closely with the Department of Safety and Risk Management at UIC and was offered a series of progressively advancing positions with responsibilities including oversight of the investigation and management of all unexpected adverse patient events and responsibility and input into the management of the University's medical malpractice activities. Dr. McDonald helped create the medical center's comprehensive program for responding to adverse patient events that includes a "full disclosure with rapid apology and rapid remedy" process.

Dr. McDonald established UIC Medical Center's comprehensive program to prevent patient harm and to respond to adverse patient events that integrated the efforts of the departments of Patient Safety, Risk Management, Quality, and Physician Credentialing.

Institutional Leadership in Quality Award:

In recognition of its resolute commitment to the pursuit of improving the quality of healthcare services, facilitating collaboration at the national and local level, disseminating tools, techniques, and information on best practice, and for driving change.

Intermountain Healthcare

Receiving Award: Brent C. James, MD, Chief Quality Officer

Intermountain Healthcare is a nonprofit health system based in Salt Lake City, Utah, with 22 hospitals, over 800 physicians in the Intermountain Medical Group, a broad range of clinics and services, and health insurance plans from SelectHealth. We are the largest healthcare provider in the Intermountain West, with over 33,000 employees and serving the healthcare needs of Utah and southeastern Idaho residents. Our mission is to provide clinically excellent medical care at affordable rates in a healing environment that's as close to home as possible.

Medical Quality 2013 Poster Presentations

Posters will be hung in the ACPM Exhibition Hall 7am-7:40pm on Thursday, February 21 and 7am-1:30pm Friday, February 22.

Quality posters will also be available for review at the ACMQ Quality Reception, 5:30-6:30pm at the Highland Center Plaza.

Poster Number: 104

TB misclassifications amongst resettled refugees in Buffalo, NY from 2005-2012.

Presenting Author: Tyler B. Evans

Poster Number: 105

Fertility Preservation in Young Adult Cancer Patients at a Tertiary Care Center in New York

Presenting Author: Sadie Sanchez

Poster Number: 139

What Patients Are Telling Us About Hospital Care Quality: A Multilevel Analysis Of Patient Ratings Of Care Among Hospital Departments And Units

Presenting Author: Hanan Aboumatar

Poster Number : 140

Good Catch Safety Event Reporting: Integrating Proactive Safety And Quality Reporting With The Internal Medical Residency Training Program At Christiana Care Health System

Presenting Author: Marylou Dryer

Poster Number: 141

Use Of Electronic "Daily Events Report" Significantly Improves Residents' Sign Out Quality

Presenting Author: Abbas Emaminia

Poster Number: 142

Patients With Non-Valvular Atrial Fibrillation Treated With Warfarin Incur Greater Healthcare Resource Utilization Than Patients Treated With Dabigatran

Presenting Author: Kevin Francis

Poster Number: 143

Readmission Rates And Total Medical Cost Differences Between Medicare Beneficiaries With Atrial Fibrillation Or Other Conditions Vary By Initial Admission Type

Presenting Author: Sloane Frost

Poster Number: 144

Association Between Outpatient Visits Following Hospital Discharge And Readmissions Among Medicare Beneficiaries With Atrial Fibrillation

Presenting Author: Sloane Frost

Poster Number: 145

Investment In Advanced Quality Training: One Institution's Experience

Presenting Author: Angelo Giardino

Poster Number: 146

Accounting For Community Care: Creating A Collaborative Suburban Model To Reduce Childhood Obesity

Presenting Author: Martine Hackett

Poster Number: 147

Using Insurance And Medicaid Benefit Design To Encourage Evidence-Based Care

Presenting Author: Cat Livingston

Poster Number: 148

Should We Still Use Insulin Sliding Scale For Diabetic Older Adults In Skilled Nursing Facilities (SNF)?

Presenting Author: Santiago Lopez

Poster Number: 149

Bringing A Safety Incident Reporting System From Phone To Remote Entry: Improving The Efficiency Of Quality Work

Presenting Author: Timothy Morgenthaler

Poster Number: 150

Driving Needed Change: A 'Driver Diagram' For Timely And Appropriate Antibiotic Use In The Acute Care Setting

Presenting Author: Loria Pollack

Poster Number: 151

Teaching Root Cause Analysis And PDSA Cycles To Pre-Health Professional Students In An Ihi Open School Conference

Presenting Author: Fantley Smither

Poster Number: 152

New Mexico Department Of Health Phase 2 Central Line-Associated Bloodstream Infection Data Validation Project

Presenting Author: Deborah Thompson

Poster Number: 153

What Happens To Patients When They Leave Our Office? Coordinating Care In A Safety-Net Health System

Presenting Author: Martin Wegman

Poster Number: 154

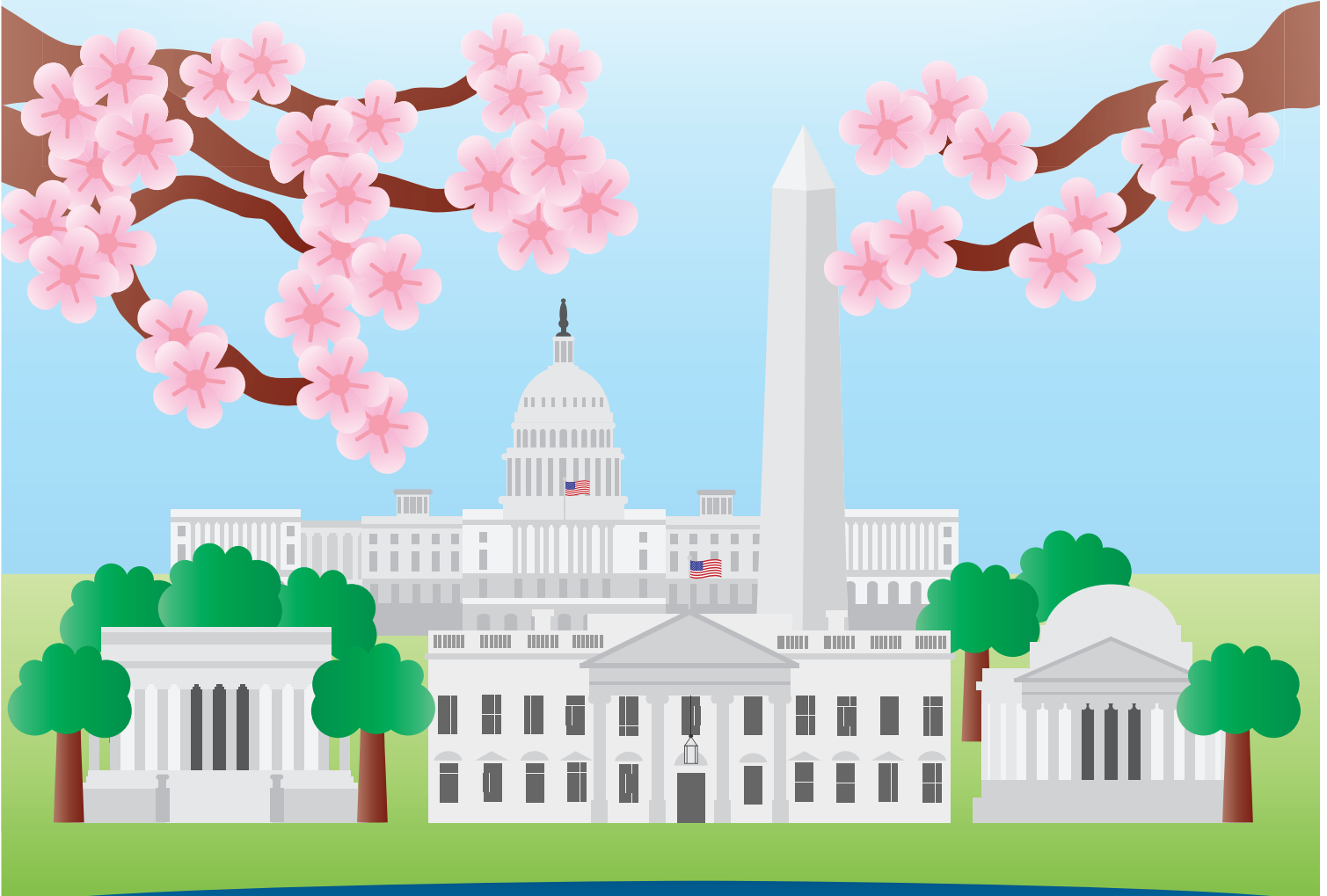
Get On The Bus: The Use Of Mobile Mammography To Improve Mammogram Screening Uptake Among Women With Serious Mental Illness

Presenting Author: Deirdre Wheat

Lined area for taking notes, consisting of horizontal dotted lines.

March 27-29, 2014 | Hotel Monaco | Alexandria, VA

MQ MEDICAL QUALITY 2014



SAVE THE DATES!

The 2014 Annual Meeting of the
American College of Medical Quality

acmq.org



Date: Saturday, February 23, 2013
Time: 1:00 - 3:00 pm
Place: Pointe Hilton Tapatio Cliffs Resort
Phoenix, Arizona



www.abmq.org

For information on eligibility, study materials and other details please visit the website at www.abmq.org

The American Board of Medical Quality, with the cooperation of the American College of Medical Quality, offers physicians and other eligible professionals a certification examination to test basic knowledge in medical quality management. The content of the exam is based on the textbook *Medical Quality Management: Theory and Practice* and other materials listed on the website. The CMQ exam will be offered immediately following the adjournment of the ACMQ annual national conference, *Medical Quality 2013*.

CERTIFICATION IN MEDICAL QUALITY
(CMQ)